

## EASyCAP Version 24.08 Upgrade Notes

The EASyCAP Version 24.08 software upgrade package includes a full Linux upgrade. You must be running version 20.12 or newer before you can upgrade to version 24.08.

The EASyCAP software upgrade **requires an active support license** that won't expire until after 8/1/24. You will not be able to upgrade your EASyCAP until you have **installed an active support license**. If you need a license, contact Viavi Solutions EAS sales at:

- [Trilithic.Easysupport@viavisolutions.com](mailto:Trilithic.Easysupport@viavisolutions.com)
- 1-855-275-5387 Option 1

### **Recommendations:**

- Download logs before installing the upgrade.
- Enable SSH on one of your network interfaces during software upgrades. SSH can be used to troubleshoot and correct problems in case any errors occur during the upgrade.

### **Prerequisites:**

- The EASyCAP must have an active support license that expires after 8/1/24
- The EASyCAP must be running software version 20.12 or higher
- The EASyCAP must have at least 1 GB of available drive space

1) Reboot the EASyCAP

2) Install *easycap\_linux\_24.08.01.ept1* to update the EASyCAP software and Linux

- The upgrade will take about 10 minutes
- **WARNINGS:**
  - **Do Not power cycle or reboot the EASyCAP while it's being upgraded**
  - Do not start this upgrade if there's a chance that power could fail while the upgrade is in progress
- Communications to the EASyCAP will be disabled during the upgrade
  - The Web server will be stopped, causing your web browser to show an error
  - You will not be able to access the EASyCAP through network or serial interfaces until the upgrade is complete
- The EASyCAP will automatically reboot after the upgrade is complete
  - If you think the EASyCAP needs to be power cycled, first wait until the upgrade has had at least 15 minutes to complete