

VIAVI offers warranty Care Plans for the Qg 2 product line. The Care Plans include hardware and labor costs for repair performed at the factory during the duration of the service contract.

VIAVI returns your product operating like it did when it came off the factory line, but with added maintenance and enhancements that will extend the product life.

All Engineering Change Notices (ECNs) and software/firmware updates will be integrated to approved levels. Factors that need calibration can be adjusted to ensure accurate performance.

BRONZE Care Plans

- Extend the standard manufacturer warranty

Additional Features of Care Plans

- Technical Support: Make the most of your product's capabilities and your time.
- Rapid Repairs: High quality services with a guaranteed turnaround time.

For more information on the standard product warranty and general terms and conditions, please visit:

viavisolutions.com/warranty

Key Benefits

- All repairs are included for the extended warranty period – no budget surprises due to unexpected repairs
- Priority processing – your equipment will be moved next in line on the test bench
- Factory ensures that the hardware/firmware on a unit is up to date
- Preferred customer status including promotional offers and product update notifications
- Reduced cost of ownership



**Extended
Warranty
Plans**

Optional Care Plans

Hardware Item Number	Hardware Product Description	Care Plan Part Number	Care Plan Description
100-827-02	Qg 2 w/ 128 Slaves/GNSS/ 4-Hr Holdover	100-827-02-BC1	Qg 2 128 Slaves/GNSS/4-Hr Holdover Bronze Care - 1 Year - up to 3 Year Duration
100-827-03	Qg 2 w/ 128 Slaves/GNSS/ 8-Hr Holdover	100-827-03-BC1	Qg 2 128 Slaves/GNSS/8-Hr Holdover Bronze Care - 1 Year - up to 3 Year Duration
100-828-02	Qg 2 w/ 256 Slaves GNSS/ 4-Hr Holdover	100-828-02-BC1	Qg 2 256 Slaves/GNSS/4-Hr Holdover Bronze Care - 1 Year - up to 3 Year Duration
100-828-03	Qg 2 w/ 256 Slaves/GNSS/ 8-Hr Holdover	100-828-03-BC1	Qg 2 256 Slaves/GNSS/8-Hr Holdover Bronze Care - 1 Year - up to 3 Year Duration
100-825-02	Qg 2 w/ 32 Slaves/GNSS/ 4-Hr Holdover	100-825-02-BC1	Qg 2 32 Slaves/GNSS/4-Hr Holdover Bronze Care - 1 Year - up to 3 Year Duration



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Product specifications and descriptions in this document are subject to change without notice.
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